

## Ann Janda

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**From:** Ann Janda  
**Sent:** Tuesday, January 03, 2017 10:52 AM  
**To:** 'Bob Angrilla'  
**Subject:** FW: RFP - Town of Shelburne Telephone System Replacement

Dear Bob,

Please see the answers we have pulled together so far below. I'll follow up if I can gather more information before 1/18. I hope this is helpful for now.

Best,  
Ann

Ann Janda, MPA  
Director of Administration  
Town of Shelburne  
P.O. Box 88  
5420 Shelburne Road  
Shelburne, VT 05482  
802-264-5031

Section 2.1 – You mention that you have a PRI with DID/DOD and various copper circuits.

- Can you tell me how many trunks are located at each location?
  - Unsure how many trunks are located at each site. This may have to be confirmed at the pre-proposal meeting.
- Which location is the PRI installed in?
  - The PRI is only located 5420 Shelburne Rd (Town Office Building).

### General Questions:

Do you want survivable servers at each location?

- It would be nice option, but we need a System Provided that can meet the downtime requirements specified in the RFP.

Do you want 1 voicemail system for all sites or individual voicemail systems per location?

- We are asking for 1 system for all locations – the main thing is that the whole system must be able to be administered as a single system.

For the sites that don't have fiber between them, what type of Internet Connection is at each site and what is the bandwidth?

- We believe it is Comcast at the Town Office Building (Shelburne Rd.) and at Turtle Ln. Fiber between Town Offices, Library and Fire Station. Can confirm later.

Are QoS VPN Routers at each site already?

- This may need to be confirmed at pre-proposal meeting.

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**From:** Bob Angrilla [<mailto:bob.angrilla@firtinc.com>]  
**Sent:** Wednesday, December 28, 2016 2:01 PM  
**To:** Ann Janda <[ajanda@shelburnevt.org](mailto:ajanda@shelburnevt.org)>  
**Cc:** Mike O'Reilly <[Mike.OReilly@Firtinc.com](mailto:Mike.OReilly@Firtinc.com)>  
**Subject:** RFP - Town of Shelburne Telephone System Replacement

Ann –

Good afternoon, how are you? I've received this RFP for your telephone system replacement and I'm interested in providing a response to the request. I do have a few questions after my first time through it.

Section 2.1 – You mention that you have a PRI with DID/DOD and various copper circuits. Can you tell me how many trunks are located at each location? Which location is the PRI installed in?

**General Questions:**

Do you want survivable servers at each location?

Do you want 1 voicemail system for all sites or individual voicemail systems per location?

For the sites that don't have fiber between them, what type of Internet Connection is at each site and what is the bandwidth?

Are QoS VPN Routers at each site already?

Thank you.



**Bob Angrilla**  
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