

Ann Janda

From: Ann Janda
Sent: Tuesday, January 31, 2017 3:33 PM
To: 'Sheryl Watson'
Subject: FW: One more question on the Phone RFP

Yes, that is how it is now. We have a volunteer fire department and they are dispatched to emergency events via pagers. The phones at the fire house are used generally for the fire department to run their operations, not for emergency calls.

We have two POTS lines that go into the dispatch/call center that would be used in the case of an outage.

Does that answer help?

From: Sheryl Watson [mailto:swatson@cti-maine.com]
Sent: Tuesday, January 31, 2017 3:23 PM
To: Ann Janda <ajanda@shelburnevt.org>
Subject: RE: One more question on the Phone RFP

Hi Ann,

So in the event of an outage they have no service? Will this be ok?

I am trying to configure a robust solution but not overkill it either. If I can extend a data switch there without a full voice switch that would be optimal, but in the event of an outage they have no service. I guess that would be the case now as well.

Sorry to be such a pest!

Thank you,

Sheryl

Sheryl Watson
Senior Account Executive
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From: Ann Janda [mailto:ajanda@shelburnevt.org]
Sent: Tuesday, January 31, 2017 3:15 PM
To: Sheryl Watson <swatson@cti-maine.com>
Subject: RE: One more question on the Phone RFP

Hi Sheryl,

No, there are no POTS lines that go directly to the Fire Department.

Best,
Ann

From: Sheryl Watson [<mailto:swatson@cti-maine.com>]

Sent: Tuesday, January 31, 2017 11:39 AM

To: Ann Janda <ajanda@shelburnevt.org>

Subject: One more question on the Phone RFP

Hi Ann,

One more question, sorry about that.
Are there any POTS lines that go directly into the Fire Department?

Thank you.

Sheryl

Sheryl Watson

Senior Account Executive

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